DELTA DENTAL OF ARKANSAS DOCUMENTATION REQUIREMENTS FOR CLAIMS SUBMISSION

Services are subject to the following general policies:

- **Documentation of extraordinary circumstances can be submitted for review by report**
- **Narratives are not considered legal documentation. The only acceptable legal written documentation for utilization reviews are the dental records.**

Preventative

- D1110: no documentation is required, unless perio hx

Diagnostic

- D0472-D0483: pathology report
- D0486: pathology report
- D0502: pathology report
- D0999: clinical chart notes

Restorative

- Crowns, onlays, veneers, buildups and post and cores: pre-op film, clinical chart notes
- D2780 - D2983: pre-op film, clinical chart notes
- D2999: clinical chart notes

Endodontics

- Root canal therapy and retreatment: pre-op film if initial; post-op film if retreatment, Need PAs to see root apex
- D3999: clinical chart notes

Periodontics

- D4210-D4211: perio chart, bitewing films, clinical chart notes
- D4240-D4241: perio chart, bitewing films, clinical chart notes
- D4245: bitewing films, clinical chart notes
- D4249: bitewing films, clinical chart notes
- D4260-D4261: perio chart, bitewing films, clinical chart notes
- D4274: perio chart, PA of area or panorex film, clinical chart notes
- D4341 – D4342: perio chart, bitewings films, clinical chart notes
- D4381: not covered
- D4910: perio tx in history
- D4999: clinical chart notes

Prosthodontics (removable) and Maxillofacial Prosthetics

- D5211-D5286: panorex or FMX, clinical chart notes
- D5899: clinical chart notes
- D5999: clinical chart notes
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Implant Services and Prosthodontics, fixed

- D6011-6198: clinical chart notes
- D6205-6985: panorex or FMX, clinical chart notes
- D6999: clinical chart notes

Oral and Maxillofacial Surgery

(For surgical extraction codes- pre-op films, specifically PAs or Panorex films are preferred to see roots.)

- D7210: pre-op film and clinical chart notes

- D7220: pre-op film and clinical chart notes
- D7230: pre-op film and clinical chart notes
- D7240: pre-op film and clinical chart notes
- D7241: pre-op film and clinical chart notes
- D7250: pre-op film and clinical chart notes
- D7251: pre-op film and clinical chart notes
- D7261, D7280: pre-op film and clinical chart notes
- D7285-D7286, D7288: Pathology report
- D7410-D7415: pathology report, medical coverage
- D7440-D7441: pathology report, medical coverage
- D7450-D7451: pathology report
- D7460-D7461: pathology report
- D7530: pathology report
- D7540: pathology report
- D7550: pathology report
- D7465: clinical chart notes
- D7880: clinical chart notes
- D7999: clinical chart notes

Orthodontics

- D8999: clinical chart notes

Adjunctive General Services

(For anesthesia codes, the anesthesia log should be submitted)

- D9222 – D9223: anesthesia log if covered by group
- D9239, D9243: anesthesia log if covered by group
- D9930: clinical chart notes
- D9944 – D9946: not covered, if covered by group – clinical chart notes
- D9951: not covered, if covered by group- clinical chart notes
- D9952: not covered, if covered by group -clinical chart notes
- D9999: clinical chart notes